NADP Network Quality Assurance Plan



NADP Network QAP, Revised 2016-04 Version 1.8

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Acknowledgements

This manual was revised with guidance from the Quality Assurance Advisory Group and the Network Operations Subcommittee of the National Atmospheric Deposition Program (NADP). Their assistance was invaluable.

The authors wish to thank the following individuals for their efforts:

Tracy Dombek, RTI, formerly with Illinois State Water Survey

Eric Hebert, Environmental Engineering & Measurement Services, Inc.

Maria Jones, Environmental Engineering & Measurement Services, Inc.

Mike Kolian, U.S. Environmental Protection Agency

Mark Nilles, United States Geological Survey

Pamela Padgett, USDA Forest Service

Eric Prestbo, Tekran Research and Development

Melissa Puchalski, U.S. Environmental Protection Agency

Alison Ray, Environmental Engineering & Measurement Services, Inc.

Chris Rogers, AMEC Foster Wheeler

Jane Rothert, Illinois State Water Survey, retired

Tim Sharac, U.S. Environmental Protection Agency

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Document Change History

Version	Description	Effective Date
1.8	Remove (former) Table 1, duplicates information in QMP. Clarify record retention at monitoring sites (Section 2.3). Clarify external QA programs (Section 2.3) Clarify approval process for sites not meeting siting criteria to reflect current operations (Section 3.1). Clarify equipment (field and lab) approval (Section 3.2). Updated <i>NADP Data Products and Documentation</i> table to reflect current operations. Clarify response and corrective action for Quality Management System review (Section 4.0, Table 2)	05/2016
1.7	Updates to reflect newly approved changes to the governance structure (i.e., DMAS to DMAG) and approval of QA documents by QAAG	11/2014
1.6	Webinars as an accepted training mechanism, clarify approval process for new equipment/instrumentation, update Table 3 (NADP Assessment Programs) to reflect operational practices	05/2014
1.5	Addition of AMNet and AMoN, 2 new NADP networks	05/2011
1.0	Initial document	09/2009

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Abbreviations

AIRMON Atmospheric Integrated Research Monitoring Network

AMNet Atmospheric Mercury Network AMoN Ammonia Monitoring Network

ANSI American National Standards Institute
ASQC American Society for Quality Control

BAC Budget Advisory Committee CAL Central Analytical Laboratory

CSREES Cooperative State Research, Education, and Extension Service

DMAG Data Management Advisory Group

DQI Data Quality Indicator DQO Data Quality Objective EC Executive Committee

EROS Ecological Response and Outreach Subcommittee

FOF Field Observer Form

FORF Field Observer Report Form

HAL Mercury (Hg) Analytical Laboratory

ISWS Illinois State Water Survey
MDN Mercury Deposition Network
MOF Mercury Observer Form

NADP National Atmospheric Deposition Program

NED Network Equipment Depot

NOS Network Operations Subcommittee NRSP National Research Support Project

NTN National Trends Network PDA Personal Digital Assistant

PO Program Office QA Quality Assurance

QAAG Quality Assurance Advisory Group

QAP Quality Assurance Plan

QAPP Quality Assurance Project Plan

QC Quality Control

QMP Quality Management Plan QMS Quality Management System

QR Quality Rating

SAES State Agricultural Experiment Stations

SIW Site Information Worksheet SOP Standard Operating Procedure

SOW Statement of Work

USDA United States Department of Agriculture

U.S. EPA United States Environmental Protection Agency

USGS United States Geological Survey

1.0 Introduction

The National Atmospheric Deposition Program (NADP) originated in October 1977. At present, it is comprised of five networks: the Ammonia Monitoring Network (AMON), the Atmospheric Mercury Network (AMNet), the Atmospheric Integrated Research Monitoring Network (AIRMON), the Mercury Deposition Network (MDN), and the National Trends Network (NTN). The NTN is the original precipitation chemistry network of the NADP. Samples from the NTN are collected on a weekly basis and are analyzed for acids, nutrients, and base cations. AIRMON samples are analyzed for the same chemical species as the NTN, but sampling is done daily rather than weekly. AIRMON joined the NADP in 1992. MDN samples are collected on a weekly basis and are analyzed for total mercury concentration. MDN was established within the NADP in 1996. AMNet and AMON joined the NADP in 2009 and 2010, respectively. AMNet measures the concentration of mercury species in the atmosphere on a continuous basis. AMON measures the concentration of atmospheric ammonia over 2-week periods of time through the use of passive samplers.

This document, the NADP Network Quality Assurance Plan (QAP), forms part of the NADP's Quality Management System (QMS). That system is illustrated in Figure 1. The QMS establishes protocols for data collection, validation, and assessment within the NADP. These protocols are network independent, and apply to each of the NADP networks equally. The QAP and its protocols will apply to proposed initiatives when such initiatives are incorporated into the NADP.

This document is intended to meet the requirements of "Part B: Collection and Evaluation of Environmental Data" of the consensus standard ANSI/ASQC E4-2004 (ANSI/ASQC, 2004) and is consistent with the U.S. EPA's *Requirements for Quality Assurance Project Plans* (U.S. EPA, 2001).

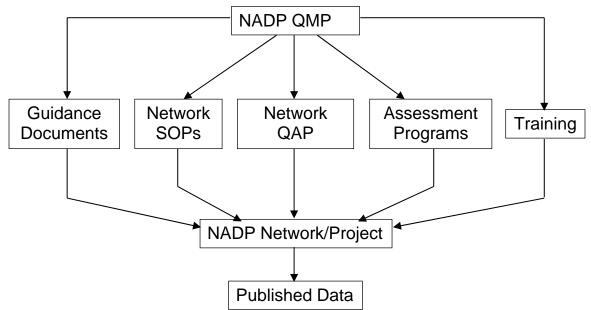


Figure 1. NADP Quality Management System (QMS) structure.

Though the terms Quality Assurance Plan (QAP) and Quality Assurance Project Plan (QAPP) may be used interchangeably, this document will use the term QAP.

The NADP Network QAP should be reviewed annually by the NADP QA Manager, and by the NADP Quality Assurance Advisory Group (QAAG) when necessary. Membership of the QAAG is formed in part by QA Staff from each of the NADP affiliated analytical laboratories. Revisions to this document should be made as necessary, or at least once every three years. Reissue notices may be used if changes are not required at the end of a three year period. Following approval of any document within the NADP Quality Management System (QMS) by either QAAG or the NADP Executive Committee (EC), the document will be made available through the NADP website. That site may be accessed at http://nadp.isws.illinois.edu/.

2.0 Project Management

The NADP Governance Handbook defines and describes the mission of the NADP, its organization both in terms of funding and operation, and its management. The Governance Handbook provides the basis for NADP operations and its QMS. The organization and management of individual NADP affiliated analytical laboratories is defined and described in the QAP for each affiliated laboratory. The NADP Governance Handbook and the laboratory QAPs are available from the NADP website (http://nadp.isws.illinois.edu).

An objective of each NADP network is the collection of data to evaluate and quantify the chemistry of an environmental sample. This helps characterize the geographic and temporal trends associated with particular chemical species. Data Quality Objectives (DQOs) are used to define how a network will operate, and how the data needs of its users will be met.

2.1 Data Quality Objectives (DQOs)

DQOs are the qualitative and quantitative statements that specify the required technical characteristics of the data to be collected. The EC establishes DQOs for each NADP network, with input from the NADP Subcommittees. The Statement of Work (SOW) for each laboratory will specify the required DQOs for analytical chemistry data. The QAAG oversees several assessment programs to ensure that the DQOs are met.

DQOs are used to define a network in the following terms:

- The type(s) of data to be collected.
- The time(s) at which data are collected.
- The location(s) at which data are collected.
- The duration of the study.
- The mechanism by which data are collected.
- The criteria for determining whether data are acceptable.

2.2 Special Training/Certification

Training is an important component of the NADP QMS. Field operators need sufficient knowledge to operate and maintain their field site. Laboratory analysts and other support staff need sufficient knowledge to perform their duties and meet QA requirements.

Training for the NADP network field operators is accomplished through several mechanisms. This includes the use of webinars, training videos, Site Operations Manuals, and training courses. It is the responsibility of the Program Coordinator to ensure that site operator training is available, adequate, and current. It is the responsibility of the site supervisor to ensure that the field operator has received adequate training to operate the site in accordance with NADP protocols. Site support staff (e.g., a Site Liaison) are assigned to each network to provide guidance and assistance to the site operators. Telephone support with site support staff should be available via a toll-free number.

The Laboratory Director is responsible for ensuring that analysts and technicians have sufficient training to perform their duties, and operate the analytical equipment in a safe and proficient manner. Proficiency in the operation of the equipment should be documented before unsupervised operation of the equipment is permitted.

External assessment programs should document the expertise and/or training requirements of individuals participating in those programs.

It is the responsibility of the Program Coordinator to ensure that personnel at the Program Office have sufficient knowledge to perform their duties and meet requirements of the QMS. Annual performance reviews should be used to document proficiency and encourage continued professional development.

Safety concerns are network and site specific. It is the responsibility of the site operator and the site supervisor to determine regulatory requirements, and to establish appropriate safety protocols for their site. The Laboratory Director is responsible for safety protocols in the NADP affiliated laboratories.

2.3 Documentation and Records

As discussed in the NADP Quality Management Plan (QMP), the use of Standard Operating Procedures (SOPs) ensures that all participants will be able to perform activities consistently over time. For the purposes of the NADP QMS, Network Operations Manuals and training videos are considered SOPs. Version information and page numbering is included as part of the header and footer sections in each document to avoid ambiguity. The current, approved versions of many of these documents are available from the NADP website.

All equations used to generate NADP data products should be documented in SOPs. The purpose, limitations, and assumptions made with these equations should be stated clearly. The

use of constant values (e.g., temperature, ideal gas law constant) in generating NADP data products should be documented and supported. These documents shall be available on the NADP website.

All scripts, equations, and internally developed software should be tested prior to their use. Acceptance criteria for each equation, script, and software product should be defined prior to testing. Test results should be documented and maintained for the life of the associated data product. Retesting is required when changes are made to a particular script, equation, and/or software. Once testing is complete, test results should be documented. Test results should be traceable to a particular version of the equation, script, or software.

Changes to NADP data products should be identified clearly and described. Descriptions of changes should include:

- date of the change,
- reason for the change (e.g., change to NADP protocol), and
- affected products (e.g., annual data summary, monthly and annual precipitation totals).

Information associated with the collection of a sample in the field should be recorded in duplicate, at a minimum. This is accomplished through the use of network field forms. The duplicate copy should be maintained at the site, and should be maintained for a period of at least one year from the date of sample collection. Original documentation should be submitted to the appropriate analytical lab and/or the NADP Program Office, as appropriate. The format of these records is specified by the network, and is documented in the Network Operations Manual. The use of electronic field forms is encouraged. Hardcopy field forms and raingage charts should be maintained at the NADP Program Office for a minimum of 5 years. If digitized, and archived, hardcopy field forms and raingage charts at the Program Office may be purged one year from the date of collection.

Lab notebooks, analyst notebooks, site liaison notebooks, instrument log books, and/or standard solution log books should be maintained and be available for review. The Lab Manager, or another individual as designated by the Lab Director, should review these records on a monthly basis. Record review is indicated by initialing and dating the records. Electronic journals and notebooks are acceptable, and should be maintained on a network drive to allow common access and to ensure backup of the file(s). File permissions should be such as to prevent inadvertent changes by non-authorized personnel.

Records associated with internal and external QA programs (i.e., the External Site Survey program and USGS QA programs) should be maintained indefinitely. These data should accompany the data that are submitted to the Program Office, and should be identified clearly. This includes duplicates, and field QA sample measurements. As appropriate, a report documenting results of the external QA Program should be made available to the Program Office. For the External Site Survey program, this report should be generated on an annual basis. For USGS QA programs, this report should be generated bi-annually. An oral report to the Network Operations Subcommittee (NOS) should occur annually for all QA programs.

Each NADP affiliated laboratory must submit a QA Report to the NADP program office on an annual basis. The QA Report should document the results of QA/QC activities during the year, significant equipment changes, significant protocol changes, and Method Detection Limits (MDLs) as determined for the year. The QAAG will arrange for the draft QA Report to be reviewed by 3 external reviewers, one of whom may be the QA Manager. The final QA Report will be announced by QAAG at the next meeting of the NADP Subcommittees. Once accepted, the final QA Report will be made available on the NADP website.

Changes to network protocol as approved during NADP Committee meetings should be documented as part of the meeting minutes. Minutes from the NADP subcommittee meetings should be available on the NADP website within 7 months of the meeting. This allows meeting minutes to be approved before they are posted to the NADP website.

3.0 Data Generation and Acquisition

Table 1 lists data products and documentation associated with the operation of an NADP network. Included in the Table are the frequency with which these products are generated, and the personnel responsible for the product.

3.1 Siting Criteria

The *NADP Site Selection and Installation Manual* must be consulted when selecting the location for an NADP monitoring station. Sites are classified based on the population density within 15 kilometers (km) of the site. Exceptions to siting criteria require approval of the Network Site Liaison and the QA Manager. All sites shall endeavour to meet NADP siting criteria on a continual basis. Compliance with siting criteria is documented as part of the Site Systems and Performance Survey program.

3.2 Sample Collection and Analysis

Sample collection should follow protocols detailed in the Network Operations Manual. Deviations from these protocols may impact sample quality and should be avoided. Changes to approved protocols require approval of NOS. NOS meets twice a year, once in the spring, and then again in the fall.

Sample processing and analysis shall follow protocols detailed in the QAPs for the Analytical Laboratories, and in SOPs. Deviations from these protocols could impact sample quality and must be avoided. Changes to approved protocols require approval of NOS.

Analytical laboratories affiliated with the NADP must have a QAP. That document should consider the following items:

- Testing, inspection, and maintenance of instruments and equipment
- Calibration and calibration frequency of instruments and equipment
- Inspection and acceptance of instruments and equipment
- Inspection and acceptance of consumables
- Quality Control (QC) activities for each analytical method
- Traceability of records to a particular instrument, analyst, and/or technician

Approval of new equipment for use in NADP networks requires evidence that results from use of the new instrument are of quality equal to, or better, than results from similar equipment already approved for network use. Testing and approval of new laboratory instrumentation is coordinated between laboratory QA staff and the QA Manager. The Executive Committee approves the use of new field instrumentation, at the recommendation of NOS.

3.3 Data Management

Each NADP network must have a documented control mechanism for detecting and correcting errors in the data. To prevent data loss and accidental changes to data, electronic records must be stored on secure electronic media following accepted data management practices. Metadata should accompany data files. Metadata should include the data format, data fields with associated units, and other information that may inform the data user about the nature of the data, their quality, or their use. Data should be stored permanently, and should be backed up on a regular basis. Data edits must be documented and tracked (e.g., date and time of change, reason for the change, and personnel making the change).

4.0 Assessment and Oversight

The goals of the NADP quality assessment programs are to verify that QAPs and SOPs are followed, and that DQOs are being met. Table 2 lists the quality assessment programs used by the NADP and its affiliated laboratories, including program frequency, personnel who oversee the programs, required documentation, and corrective actions that are required when a problem is found.

External assessment programs are conducted by the U.S. EPA and the USGS, and are an integral part of the NADP QMS. The U.S. EPA funds the Site Systems and Performance Survey program. The Precipitation Chemistry Quality Assurance Project at the USGS operates several programs including: Field-Audit, System-Blank, Co-location Sampler, and Interlaboratory – Comparison programs. These programs help evaluate both field and laboratory operations. The USGS programs are documented in two USGS Open-File reports (USGS, 2005; USGS, 2007). These documents may be accessed from the USGS Precipitation Chemistry Quality Assurance Project website (http://bqs.usgs.gov/precip/). Documentation associated with the U.S. EPA program may be accessed from the NADP website.

Table 1. NADP Data Products and Documentation.

Location	Responsible Personnel	Data Product	Frequency of Generation/Update	Reference	
		Sample chemistry	network dependent	Analytical laboratory QAP and SOPs	
	Analyst	Internal validation samples (e.g., blanks, blinds, control samples, duplicates, ion balance, reagent checks, spikes, splits, surrogates)	protocol dependent		
	T mary st	External field and inter-laboratory comparison QC samples)		External QA Program SOP	
		Specifications for consumables (e.g., chemicals, DI water, sample bottles, calibration gases)	annual review, updates as necessary	Analytical laboratory SOP	
	QA staff	QA Report annually		Network QAP, Analytical laboratory QAP	
		SOPs	annual review, updates as necessary	Analytical laboratory QAP	
Affiliated lab		Equipment calibration documentation/certification	annual re-calibration/re- certification		
		Specifications for consumables	annual review, updates as necessary		
	Network site support staff	Site Operations Manual Training Materials Training Course	annual review, updates as	Network QAP, Analytical Laboratory QAP	
		Specifications for field consumables	necessary	network-specific operations manual	
	Data Manager	Error checking and correction tools			
		Specifications for consumables (e.g., storage media)	annual review, updates as	Network QAP, Data	
		Specifications for hardware and software	necessary	Management Manual, Analytical Laboratory QAP	
		Data standards			

Table 1. NADP Data Products and Documentation - continued.

Location	Responsible Personnel	Data Product	Frequency	Reference	
		Site Information Worksheet (SIW)			
	Site Supervisor	Photos	prior to startup, prior to site re-location	NADP Site Selection and Installation Manual	
		Site sketch			
		Field sample	network dependent, see network	network-specific operations manual	
F: 110:	Site Operator	Field form	operations manual		
Field Site		Field QA sample	annual for participating sites	External QA Program SOP	
		Site exit report	each site once every 3-4 years		
	External field survey team	Photos	with site survey	External Systems and	
		Equipment calibration documentation/certification	annual re-calibration/re- certification	Performance Survey QAP	
		QA Report	annually		
	Database Manager	Data summary reports to site personnel	annually	- Network QAP	
		Network summary report	aimuany		
		NADP website	Content updated as needed		
		Data Management Manual			
	QA Manager	NADP QMP		QMP	
Program Office		NADP Network QAP			
		Affiliated laboratory review report			
		QMS review report	annual review, updates at least once every 3 years, approval by		
		NADP Site Selection and Installation Manual	QAAG and EC		
		NADP Site Information Worksheet			
		Guide for New NADP Initiatives			

 Table 2. NADP Assessment Programs.

Type	Frequency	Personnel	Documentation	Response and Corrective Action	Conflict Resolution
Proficiency	as part of training	New personnel, or personnel new to a piece of equipment or new to a protocol	Annual performance reviews Training records	Continued supervision until proficiency criteria are met	Laboratory Director Program Coordinator
Acceptance, Laboratory Equipment	with purchase of new equipment	Analyst and QA staff	Laboratory QA Report (major changes only)	Not approved for network use until acceptance criteria are met	Laboratory Director QA Manager
Acceptance, Reusables	as needed, items that are cleaned (e.g., bottles, buckets, sample train)	Analyst and QA staff	Laboratory QA Report	Discontinue use until acceptance criteria are met	Laboratory Director QA Manager
Acceptance, Consumables	with new consumables (e.g., bags, buckets, filters, reagents)	Analyst and QA staff	Laboratory QA Report	Not approved for network use until acceptance criteria are met	Laboratory Director QA Manager
Site Systems and Performance Survey	at least once every 3-4 years for wet-deposition network sites	Survey personnel under contract with U.S. EPA	1) compliance with siting criteria 2) compliance with field operations manual and SOPs 3) verification of equipment operation Written reports to U.S. EPA Program Officer and the QA Manager.	Site Operator and Site Supervisor in coordination with Site Liaison and QA Manager. Document corrective actions that can be made, and when those corrective actions are made.	QA Manager U.S. EPA Program Officer
Data Quality	as needed (determined by Executive Committee, Program Coordinator, QAAG, or DMAG)	QA Manager in coordination with individuals appointed by QAAG or DMAG	1) documentation of data validation and verification processes in QAPs and SOPs. 2) compliance with QAPs and SOPs. 3) data of sufficient quality to meet DQOs and SOW requirements Report format determined by Review requester.	QA Manager proposes corrective actions. DMAG Chair approves corrective actions.	DMAG Chair NADP EC Chair
Interlaboratory- Comparison	monthly to participating laboratories	USGS Precipitation	Results posted to an access	USGS identifies/proposes	Program Coordinator NADP EC Chair
Field QA Samples	annual at participating field sites	Chemistry Quality Assurance Project	controlled website, and published in USGS reports.	corrective actions.	QA Manager Program Coordinator NOS Chair

 Table 2. NADP Quality Assessment Programs - continued.

Туре	Frequency	Personnel	Documentation	Response and Corrective Action	Conflict Resolution
Collocated equipment	as needed (determined by QAAG, Executive Committee, Program Coordinator, or NOS)	USGS Precipitation Chemistry Quality Assurance Project, QA Manager in coordination with individuals appointed by QAAG or NOS	Report to NOS. Results posted to an access controlled website, and published in USGS reports.	USGS and/or QA Manager identifies/proposes corrective actions.	QA Manager Program Coordinator NOS Chair
Laboratory	On-site, every 3 years, follow-up within one year	Up to 5 reviewers including: Technical systems reviewer(s), Data quality and management reviewer(s), and Team leader PO QA Manager as an observer	Written report 1) documentation and implementation of QAP and SOPs 2) compliance with QAP and SOPs 3) appropriateness and effectiveness of activities with regard to the SOW 4) data of sufficient quality to meet DQOs and SOW requirements Report presented to QA Manager, subcommittee Chairs, Program Coordinator, and Lab Director	Lab Director formulates response and timetable for corrective actions. NOS approves the response. Final review report and approved response sent to Review Team, Program Coordinator, and subcommittees.	QA Manager Program Coordinator Subcommittee Chairs
Quality Management System (QMS)	External review every 3 years on-site, or via remote communication, follow-up within one year	3 member team	Written report to Executive Committee documenting: 1) compliance with QMP 2) implementation of QMP procedures 3) compliance of data with DQOs 4) documentation and implementation of the QMS	Program Coordinator formulates response and timetable for corrective actions. EC approves the response. Final review report and approved response sent to Review Team and EC.	NADP EC Chair
Program	4 th year of 5 year funding, or as necessary	Up to 3 peer scientists, one may be a CSREES representative	Written report on multi-state activities: 1) quality, technical feasibility, and validity of activity 2) relevance to stated goal 3) likelihood of achieving goal 4) responsiveness to stakeholder needs 5) extent of multidisciplinary, multistate collaboration	NADP EC Chair selects individuals to formulate a response and timetable for corrective actions.	NADP EC Chair NIFA Program Leader

The NADP QMS is a dynamic system. As opportunities are found to enhance a network's ability to meet the DQOs, QA activities must adapt as well. This may necessitate the adoption of a new assessment program, or changes to an existing assessment program. Assessment programs may be ongoing (e.g., system blanks), periodic (e.g., laboratory reviews), or one time occurrences (e.g., testing of protocol changes, testing of candidate equipment network use). Results of these programs should be available to NADP Subcommittee members. Documentation may include annual QA Reports, or presentation at NADP Subcommittee meetings, provided program results are appropriately documented in the meeting minutes.

5.0 Data Validation and Usability

Data integrity can be compromised during data entry, electronic capture from automated instruments, or when transferred between different computers or different databases. Procedures for ensuring the accuracy and reliability of data products within each NADP network are a priority and should be documented. Data verification methods may include double entry, manual checking of a fixed percent of data, and computer-automated checking of the entire data record. Data products should be evaluated for bias, precision, completeness, and representativeness with regard to the DQOs.

5.1 Data Review, Verification, and Validation

Two pass verification, also called double data entry, may be used to ensure accuracy in transcribing information to an electronic database. Whenever possible, the process of transferring data between systems should be automated, and should include checksum functions.

As part of the data review process, data should be compared against historic records for the site, and against adjacent records. Adjacent records include both spatial (i.e., adjacent sites) and temporal (i.e., immediately before and after) records. Suspect values should be identified and investigated for possible causes. Resolution of any problems found should be documented.

Site support personnel should resolve incomplete and/or inaccurate information on field forms in consultation with the site operator. Persistent problems with the completion of these forms should be addressed as part of field operator training. Changes to field records, whether at the analytical laboratory or the Program Office, should be minimized. This approach ensures that network integrity extends throughout the entire network.

Preliminary data may be provided to site operators and site supervisors as an additional verification step. Field forms maintained at the site can be used to verify complete and accurate transcription of field records by the analytical laboratory. This has the added benefit in that it provides feedback to the site relating to the site's operation. Persistent problems with sample collection can be identified and resolved.

Deviations from sample protocol, equipment malfunction (field or laboratory), and sample handling problems should be noted. The type, magnitude, and duration of these problems will

help qualify the data. Criteria for qualifying data are network specific. One suggested approach for qualifying NADP data is the use of data quality rating codes.

Changes to the structure of the database used to store data from a network, or to the database platform require special care. Data integrity must be preserved. Prior to transitioning to the new database, its data must be verified against the old database. Ideally, the entire data record should be compared and any discrepancies resolved.

5.2 Data Quality Rating Codes

Data validation may include the assignment of a quality rating (QR) code to each sample. QR codes provide the data user with a means for deciding which data to use for a particular analysis. Data of the highest quality, that is, samples that had no problems during collection, handling, and analysis are assigned a quality rating code of "A." Data with a few minor problems are assigned a quality rating code of "B." Data of the lowest quality are considered invalid. These data are assigned a quality rating code of "C."

Criteria for each quality rating code are network specific and should be approved by the NADP Network Operations Subcommittee (NOS) and the NADP Data Management Advisory Group (DMAG). Items to consider when developing the criteria include: deviations from sampling protocol, the presence of physical contamination, the nature of the physical contamination, handling contamination, sample duration, and equipment operation. QR codes should be assigned by the analytical laboratory as part of the data review, verification, and validation process. The quality rating codes may be reviewed by the Program Office as part of data transmittal and acceptance, but should not be changed without consultation and resolution with the laboratory. Changes to a sample's quality rating code should occur at the analytical laboratory following investigation, and should be documented.

5.3 Data Availability

Publicly available NADP data, data products, and associated reports are maintained in an on-line repository. Access to that site is not restricted. The site may be accessed at http://nadp.isws.illinois.edu. DMAG approves data formats that are available on-line. These formats are compatible with industry standards. Data may be made available in an alternate format or via alternate means by special request.

Preliminary data should not be made available for general use, and should not be posted to a website with external public access. Requests from internal users, including site supervisors and funding agencies, for preliminary data will be honored whenever possible. Data will be provided in a standard format as determined by the analytical laboratory. As the data are preliminary, the format of the data may differ from the format used by the Program Office.

5.4 NADP Website

The Program Office should maintain a website for the NADP that is freely accessible. This site will serve as the repository for the following:

- Data and data products
- Training materials
- QA documents and reports
- Subcommittee meeting minutes
- Public outreach activities
- Network-specific announcements and information

Links should be provided to websites maintained by the NADP affiliated laboratories, and the external QA programs. Data queries should be supported to allow the data user to select data based on network, date, and location. A brief citation should accompany each response to a data request. This text should be cited when NADP data are included in a report, journal article, or other publication.

Appendix A: Terms

- **accuracy** the closeness of agreement between the result of a measurement and its true value.
- **acidic compound** a chemical compound capable of transferring a hydrogen ion in solution.
- acidic precipitation precipitation with **pH** below approximately 5.0.
- **ANSI/ASQC E4-2004** "Specifications and Guidelines for Quality Systems for Environmental Data Collection and Environmental Technology Programs."
- **assessment** the evaluation process to measure the performance or effectiveness of a system and its elements; this all-inclusive term denotes evaluations, audits, or reviews.
- **atmospheric deposition** removal of particles and gases from the atmosphere via fallout or precipitation.
- **audit** a systematic and independent examination to determine whether practices comply with documented **QAPs** and **SOPs**, and that these practices are implemented effectively and are suitable to achieve stated objectives.
- **base cations** chemical compounds capable of accepting a hydrogen ion in solution; here typically defined as the compounds calcium, magnesium, potassium, and sodium.
- **bias** systematic or persistent distortion of a measurement process that causes errors in one direction.
- **comparability** a measure of the confidence with which one data set can be compared to another.
- **completeness** a measure of the amount of valid data obtained from a measurement system compared to the amount that was possible when **SOPs** are followed.
- **data quality assessment** scientific and statistical evaluations of validated data to determine if they are of the right type, quality, and quantity to support their intended use.
- **Data Quality Indicator (DQI)** quantitative statistics and qualitative descriptors used to interpret the degree of acceptability or utility of data to the user: principally **bias/accuracy, precision, comparability, completeness**, and **representativeness**.
- **Data Quality Objective (DQO)** qualitative and quantitative statements that specify the technical characteristics of data that are required to support the intended purposes and uses of the data. May include tolerances on the **Data Quality Indicators.**
- **deposition** see atmospheric deposition.
- environmental data any measurements or information that describe environmental processes, location, or conditions; ecological or health effects and consequences; or the performance of environmental technology. Environmental data include information collected directly

- from measurements, produced from models, and compiled from other sources such as databases or the literature.
- **free acidity** free hydrogen ions in solution not bound in other chemical compounds.
- **metadata** data and other information about another related data set (e.g., instrument maintenance logs as metadata for direct instrument readings).
- **method detection limit (MDL)** the minimum concentration of a substance that can be measured and reported with 99% confidence that the analyte concentration is greater than zero. It is based on protocols in 40CFR part 136.
- **nutrient** chemical compounds that enhance the growth of organisms.
- **peer review** a critical review of a specific scientific and/or technical product to corroborate scientific defensibility, which may include an in-depth assessment of assumptions, calculations, extrapolations, alternative interpretations, methodology, acceptance criteria, and conclusions pertaining to the specific scientific and/or technical products and of the supporting documentation.
- **performance evaluation** a quantitative test to determine whether a measurement system can obtain results that meet tolerance limits.
- **pH** a measure of free hydrogen ion in solution on a logarithmic scale.
- **precipitation** liquid water that falls from the atmosphere, generally snow, rain, and ice, but not fog.
- **precipitation chemistry** chemical changes occurring in a liquid state in the atmosphere.
- **precision** a measure of mutual agreement among individual measurements of the same property, usually under prescribed similar conditions, expressed generally in terms of the standard deviation.
- **Quality Assurance** (**QA**) an integrated system of management activities involving planning, implementation, documentation, assessment, reporting, and quality improvement to ensure that a process, item, or service is of the necessary type and quality expected by the client; generally implemented after an activity has occurred.
- **Quality Assurance Plan (QAP)** a formal document describing in comprehensive detail the necessary QA, QC, and other technical activities that must be implemented to ensure that the results of the work performed will satisfy stated performance criteria.
- **Quality Control (QC)** the overall system of technical activities to measure the attributes and performance of a process, item, or service against defined standards to verify that they meet the stated requirements established by the customer; operational techniques and activities that are used to fulfill requirements for quality; generally implemented while activities are being performed.

- **quality improvement** a management program to improve the quality of operations using a formal mechanism to encourage worker recommendations, timely management evaluation, and feedback or implementation.
- **Quality Management Plan (QMP)** a document that describes the quality system in terms of the organizational structure, functional responsibilities of management and staff, lines of authority, and required interfaces for those planning, implementing, and assessing all activities conducted.
- **Quality Management System (QMS)** the overall management system of the organization that determines and implements the quality policy. Includes strategic planning, allocation of resources, and other systematic activities (e.g., planning, implementation, documentation, and assessment) pertaining to the quality system.
- **record** a completed document that provides objective evidence of an item or process. Records may include photographs, drawings, magnetic tape, and other data recording media.
- **representativeness** a measure of the degree to which data accurately and precisely represent the characteristic of a population, parameter variations at a sampling point, a process condition, or an environmental condition.
- **specifications** a document stating requirements and that refers to or includes drawings or other relevant documents. They should indicate the means and criteria for determining conformance.
- **Standard Operating Procedure (SOP)** a written document that details the method for an operation, analysis, or action with thoroughly prescribed techniques and steps. The officially approved method for performing certain routine or repetitive tasks.
- **Statement of Work (SOW)** a written document detailing the procedures and deliverables required to meet contract obligations.
- wet deposition removal of particles and gases from the atmosphere via precipitation.

Appendix B: References

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